



PAYROLL PROVIDER CREATES INDUSTRY FIRST WITH BILINGUAL TOOL FOR SPANISH SPEAKING WORKFORCE

Perquest, a national [payroll company](#), develops a new bilingual tool for United States Spanish speaking workforce.

Oakland, CA / November 21, 2008 – Perquest, Inc., a provider of online [web-based payroll](#) services, announced today a new tool expected to bridge language barriers between Spanish speaking employees and their U.S. based employers.

The new bilingual solution is part of the Perquest Employee Self Service (ESS) feature which gives employees the option to view their personal payroll information online in English or in Spanish.

A demo highlighting features and benefits of Perquest payroll including the ESS functionality is available at www.perquest.com.

“This is a historic moment for the payroll industry,” said Cheryl Paterson, Chief Information Officer for Perquest. “We anticipate the bilingual feature will improve employee-employer communication and save companies time by reducing the number of inquiries handled by payroll administrators.”

Explaining that payroll is a fundamental and often complex part of every business, Paterson shared that Perquest developed this feature as a way to extend new value to businesses with a Spanish speaking workforce. “We see this as another milestone in our commitment to make payroll as easy as possible for our clients and their employees.”

According to the United States Department of Labor, the Hispanic workforce has increased by 62 percent in the last decade. The Bureau of Labor Statistics projects an additional increase of 29 percent by the year 2016, making it necessary for businesses to address language discrepancies.

Juan Ibarra, Chief Financial Officer for Accounting Value, Inc. said, “We handle numerous inquiries related to payroll from our clients’ Spanish speaking employees. I’m confident this new Spanish language option will be extremely useful.”

“Perquest should be commended for providing great service and innovative technologies that make payroll a lot easier for everyone.”

The bilingual option comes standard, at no additional cost as part of the ESS feature. This added value complements other Perquest payroll innovations such as Perquest Analytics, Error-Buster technology and the Timescape feature, all of which help reduce processing errors and simplify payroll.

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The Perquest ESS feature can be enabled by a client either at implementation or at a later date. Client employees can securely access frequently needed payroll information such as salary, pay history, tax status, direct deposit, and more. Access is simple, straightforward and the information can be retrieved 24-hours a day, seven days a week from any personal computer with Internet access.

About Perquest

Perquest is a better choice for payroll. We provide affordable [online payroll services](#) that eliminate errors, save time and reduce waste. Designed to mirror actual user needs and supported by responsive service professionals, Perquest makes payroll easy. Our commitment to delivering superior service is demonstrated in our user friendly design, platform independent technology, experienced people and industry leading 95 percent client retention rate. For more information please visit www.Perquest.com.

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